Ethics in Information Technology 6th edition Reynolds Test Bank

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Chapter 02: Ethics for IT Workers and IT Users

True / False

1. Software piracy in a corporate setting is rarely directly traceable to IT staff members?
   a. True
   b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: True / False
HAS VARIABLES: False
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2. When the Business Software Alliance (BSA) finds cases of software piracy, it can assess heavy monetary penalties.
   a. True
   b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: True / False
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3. The Business Software Alliance (BSA) has a few dozen lawyers and investigators who prosecute only the 100 or so most egregious cases of software piracy each year.
   a. True
   b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: True / False
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4. There is a potential conflict of interest when IT consultants or auditors recommend their own products and services or those of an affiliated vendor to remedy a problem they have detected.
   a. True
   b. False

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ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Clients
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5. The Foreign Corrupt Practices Act is a legally binding global treaty to fight bribery and corruption.
   a. True
   b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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6. The United Nations Convention Against Corruption makes it a crime to bribe a foreign official, a foreign political party official, or a candidate for foreign political office.
   a. True
   b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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7. A bribe is a crime even if the payment was lawful under the laws of the foreign country in which it was paid.
   a. True
   b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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8. When it comes to distinguishing between bribes and gifts, the perceptions of the donor and recipient almost always coincide.

a. True
b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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HAS VARIABLES: False
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9. To qualify legally as a bribe, the gift or payment must be made directly from donor to recipient.

a. True
b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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HAS VARIABLES: False
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10. Gifts come with no expectation of a future favor for the donor.

a. True
b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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11. Currently no one IT professional organization has emerged as preeminent, so there is no universal code of ethics for IT workers.

a. True
b. False

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ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Professional Organizations
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12. Laws provide a complete guide to ethical behavior.
    a. True
    b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Professional Codes of Ethics
QUESTION TYPE: True / False
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13. Certification indicates that a professional possesses a particular set of skills, knowledge, or abilities, in the opinion of the certifying organization.
    a. True
    b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Certification
QUESTION TYPE: True / False
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14. Vendor certifications require passing a written exam, which usually contains multiple-choice questions because of legal concerns about whether other types of exams can be graded objectively.
    a. True
    b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Certification
QUESTION TYPE: True / False

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HAS VARIABLES: False
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15. Government licensing is generally administered at the federal level in the United States.
    a. True
    b. False
ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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16. There are many industry association certifications in a variety of IT-related subject areas.
    a. True
    b. False
ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Certification
QUESTION TYPE: True / False
HAS VARIABLES: False
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17. The core body of knowledge for any profession outlines an agreed-upon code of ethics and practices for those who practice in that profession.
    a. True
    b. False
ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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18. Government licensing of IT workers is common within most of the states of the United States.
    a. True

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b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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19. From a legal perspective, there is both a reasonable person standard and a reasonable professional standard to decide whether parties owe a duty of care.

a. True
b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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20. A breach of the duty of care is defined as a failure to conform to the code of ethics of a professional organization.

a. True
b. False

ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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HAS VARIABLES: False
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21. While no policy can stop wrongdoers, it can establish boundaries for acceptable and unacceptable behavior and enable management to punish violators.

a. True
b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy

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REFERENCES: Supporting the Ethical Practices of IT Users
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22. Compliance means to be in conformance with a profession's core body of knowledge.
    a. True
    b. False
ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users
QUESTION TYPE: True / False
HAS VARIABLES: False
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23. The internal audit department includes members of the board of directors who determine that the internal systems and controls of the organization are adequate and effective.
    a. True
    b. False
ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users
QUESTION TYPE: True / False
HAS VARIABLES: False
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24. Members of the internal audit team must be expert in detecting and investigating financial statement fraud.
    a. True
    b. False
ANSWER: False
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users
QUESTION TYPE: True / False
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25. A trade secret is information, generally unknown to the public, that a company has taken strong measures to

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keep confidential.

a. True

b. False

ANSWER: True
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
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Multiple Choice

26. Which trade group protects the intellectual property of member companies and advocates a legal and regulatory environment that benefits the software industry?

a. Software & Information Industry Association (SIIA)

b. Association for Computing Machinery (ACM)

c. Institute of Electrical and Electronics Engineers (IEEE)

d. SysAdmin, Audit, Network, Security (SANS) Institute

ANSWER: a
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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27. In malpractice lawsuits, many courts have ruled that IT workers are not liable for malpractice because they:

a. do not belong to a professional organization.

b. fail to breach a duty of care.

c. do not meet the legal definition of a professional.

d. are not certified.

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
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28. Which of the following is a trade group that represents the world's largest software and hardware manufacturers?

a. Business Software Association (BSA)
b. Business Software Alliance (BSA)
c. International Business Software (IBS)
d. International Software Association (ISA)

ANSWER: b
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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29. To prove fraud in a court of law, prosecutors must demonstrate that:

a. the wrongdoer made a false representation of material fact.
b. the innocent party never relied on the misrepresentation.
c. the wrongdoer did not intend to deceive the innocent party.
d. the wrongdoer was not injured

ANSWER: a
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Clients
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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30. Which of the following is an effort by an employee to attract attention to a negligent, illegal, unethical, abusive, or dangerous act by a company that threatens the public interest?

a. Professional malpractice
b. Conflict of interest
c. Whistle-blowing
d. Business intelligence

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Multiple Choice
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31. The crime of obtaining goods, services, or property through deception or trickery is known as which of the following?

a. Conflict of interest
b. Breach of contract
c. Fraud
d. Misrepresentation

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Clients
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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32. Penalties for violating the Foreign Corrupt Practices Act (FCPA) are severe-corporations face a fine of up to how much per violation?

a. $100,000
b. $500,000
c. $2 million
d. $5 million

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
QUESTION TYPE: Multiple Choice
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33. The Foreign Corrupt Practices Act (FCPA) makes it a crime to do which of the following?

a. pay an official to perform some official function faster
b. make lawful payments to a foreign official
c. make facilitating payments
d. bribe a foreign official

ANSWER: d
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Relationships Between IT Workers and Suppliers
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34. Under what circumstance might a gift be considered a bribe?
    a. When given as a gesture of friendship
    b. The gift exchange is made directly from donor to recipient
    c. The gift comes with no expectation of a future favor
    d. When the gift has not been declared

ANSWER: d
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Relationships Between IT Workers and Suppliers
QUESTION TYPE: Multiple Choice
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35. Which term distinguishes the person who uses a hardware or software product from the IT workers who develop, install, service, and support the product?
    a. IT professional
    b. shareholder
    c. IT user
    d. stakeholder

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and IT Users
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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36. Which of the following states the principles and core values that are essential to the work of a particular occupational group?
    a. work statement
    b. mission statement
    c. manual of style
    d. professional code of ethics

ANSWER: d
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Professional Codes of Ethics
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False

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37. Which entity is a computing society founded in 1947 with more than 97,000 student and professional members in more than 100 countries, and it publishes over 50 journals and 30 newsletters?
    a. Institute of Electrical and Electronic Engineers Computer Society
    b. Business Software Alliance
    c. Association for Computing Machinery
    d. Association of Information Technology Professionals

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Professional Organizations
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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38. Which of the following is true about certification?
    a. It guarantees the performance of an individual.
    b. It can be applied to products.
    c. It is the same as licensing.
    d. It is a mandatory requirement by the law.

ANSWER: b
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Certification
QUESTION TYPE: Multiple Choice
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39. What term refers to the obligation to protect people against any unreasonable harm or risk?
    a. Negligence
    b. Professional malpractice
    c. Reasonable professional standard
    d. Duty of care

ANSWER: d
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
QUESTION TYPE: Multiple Choice
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40. Which term is used to describe the failure to act as a reasonable person would act?
    a. professional malpractice
    b. duty of care
    c. unreasonable professional standard
    d. breach of the duty of care

ANSWER: d
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
QUESTION TYPE: Multiple Choice
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41. Which of the following is defined as not doing something that a reasonable person would do or doing something that a reasonable person would not do?
    a. professional malpractice
    b. breach of the duty of care
    c. negligence
    d. software piracy

ANSWER: d
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals
QUESTION TYPE: Multiple Choice
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42. A hardware or software device that serves as a barrier between a company and the outside world and limits access to the company's network based on the organization's Internet usage policy is known as which of the following?
    a. router
    b. hub
    c. bridge
    d. firewall

ANSWER: d
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users

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43. A vendor certification:
    a. has no effect on an IT worker's salary and career prospects.
    b. usually does not require the purchase of expensive training material and course instruction.
    c. may focus too narrowly on the technical details of the vendor's technology.
    d. requires vendors to pass lengthy essay exams.

ANSWER: c
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Certification
QUESTION TYPE: Multiple Choice
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44. Professionals who breach the duty of care are liable for injuries that their negligence causes. This liability is commonly referred to as which of the following?
    a. professional malpractice
    b. breach of the duty of care
    c. professional standard breach
    d. software piracy

ANSWER: a
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Licensing of IT Professionals
QUESTION TYPE: Multiple Choice
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45. At which level is licensing generally administered?
    a. federal
    b. state
    c. local
    d. association

ANSWER: b
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Licensing of IT Professionals

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46. The posting of thousands of State Department documents on the WikiLeaks Web site is an example of which of the following?
    a. inappropriate sharing of information
    b. breach of duty of care
    c. inappropriate use of computing resources
    d. negligence

ANSWER: a
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Common Ethical Issues for IT Users
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
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47. In the legal system, compliance usually refers to behavior that is in accordance with which of the following?
    a. personal beliefs
    b. morality
    c. legislation
    d. ethical codes

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users
QUESTION TYPE: Multiple Choice
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48. In 1972, which organization recommended that publicly held organizations establish audit committees?
    a. SysAdmin, Audit, Network, Security (SANS) Institute
    b. Association of Information Technology Professionals (AITP)
    c. Securities and Exchange Commission (SEC)
    d. National Council of Examiners for Engineering and Surveying (NCEES)

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Supporting the Ethical Practices of IT Users

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49. The goal of the standards set by the Foreign Corrupt Practices Act (FCPA) is to prevent companies from:
    a. creating relationships between IT workers and suppliers.
    b. making facilitating payments for obtaining permits or licenses.
    c. using slush funds or other means to disguise payments to officials.
    d. providing misrepresentations of a material fact.

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Suppliers
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50. A survey by the Fawcett Society on the use of computing resources at work found that:
    a. 20 percent of men admit to viewing porn while at work
    b. over 50 percent of mobile workers view porn from their Web-enabled phones
    c. 31 percent of computer users engage in software piracy
    d. nearly 75 percent of office workers spend 2 hours or more a week on Facebook while at work

ANSWER: a
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Common Ethical Issues for IT Users
QUESTION TYPE: Multiple Choice
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51. Which of the following is defined as the misstatement or incomplete statement of a material fact?
    a. fraud
    b. piracy
    c. misrepresentation
    d. breach of contract

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Clients
QUESTION TYPE: Multiple Choice

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52. Which of the following is a trade group that is funded through dues based on member companies' software revenues and through settlements from companies that commit software piracy?

a. Business Software Alliance (BSA)
b. Association for Computing Machinery (ACM)
c. Institute of Electrical and Electronics Engineers (IEEE)
d. SysAdmin, Audit, Network, Security (SANS) Institute

ANSWER: a
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Multiple Choice
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53. Information used in a business, generally unknown to the public, that the company has taken strong measures to keep confidential is known as which of the following?

a. copyright
b. patent
c. trade secret
d. certification

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Multiple Choice
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54. Which of the following occurs when a party fails to perform certain express or implied obligations, which impairs or destroys the essence of the contract?

a. material breach of contract
b. fraud
c. misrepresentation
d. bribery

ANSWER: a
POINTS: 1
DIFFICULTY: Easy

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55. One of the most common ethical problems for members of the IT profession when a potential employee lies on a resume and claims competence in an IT skill that is in high demand. This act is known as which of the following?

a. misrepresentation
b. fraud
c. resume inflation
d. breach of the duty of care

ANSWER: c
POINTS: 1
DIFFICULTY: Easy
REFERENCES: Relationships Between IT Workers and Other Professionals
QUESTION TYPE: Multiple Choice
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Subjective Short Answer

56. Discuss the issue of whistle-blowing in the IT context.

ANSWER: An issue that can create friction between employers and IT professionals is whistle-blowing. Whistle-blowing is an effort by an employee to attract attention to a negligent, illegal, unethical, abusive, or dangerous act by a company that threatens the public interest. Whistle-blowers often have special information based on their expertise or position within the offending organization. For example, an employee of a chip manufacturing company may know that the chemical process used to make the chips is dangerous to employees and the general public. A conscientious employee would call the problem to management's attention and try to correct it by working with appropriate resources within the company. But what if the employee's attempt to correct the problem through internal channels was thwarted or ignored? The employee could then consider becoming a whistle-blower and reporting the problem to people outside the company, including state or federal agencies that have jurisdiction. Obviously, such actions could have negative consequences on the employee's job, and could even result in retaliation and firing.
POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Relationships Between IT Workers and Employers
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
STUDENT ENTRY MODE: Basic
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57. Explain how the courts decide whether parties owe a duty of care.

ANSWER: The courts decide whether parties owe a duty of care by applying a reasonable person standard to evaluate how an objective, careful, and conscientious person would have acted in the same circumstances. Likewise, defendants who have particular expertise or competence are measured against a reasonable professional standard. For example, in a medical malpractice suit based on improper treatment of a broken bone, the standard of measure would be higher if the defendant were an orthopedic surgeon rather than a general practitioner. In the IT arena, consider a hypothetical negligence case in which an employee inadvertently destroyed millions of customer records in an Oracle database. The standard of measure would be higher if the defendant were a licensed software engineer certified as an Oracle database administrator (DBA) with 10 years of experience rather than an unlicensed systems analyst with no DBA experience or specific knowledge of the Oracle software.

POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Licensing of IT Professionals
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
STUDENT ENTRY MODE: Basic
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58. What is a professional code of ethics?

ANSWER: A professional code of ethics states the principles and core values that are essential to the work of a particular occupational group. Practitioners in many professions subscribe to a code of ethics that governs their behavior. For example, doctors adhere to varying versions of the 2000-year-old Hippocratic oath, which medical schools offer as an affirmation to their graduating classes. Most codes of ethics created by professional organizations have two main parts: The first outlines what the professional organization aspires to become, and the second typically lists rules and principles by which members of the organization are expected to abide. Many codes also include a commitment to continuing education for those who practice the profession.

POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Professional Codes of Ethics
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
STUDENT ENTRY MODE: Basic
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59. Define the term conflict of interest and provide an IT-related example of this.

ANSWER: A conflict of interest is a situation where there is a conflict between the IT worker's (or IT firm's) self-interest and the interest of clients. For example, an IT consulting firm might be hired to assess a firm's IT strategic plan. After a few weeks of analysis, the consulting firm

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might provide a poor rating for the existing strategy and insist that its proprietary products and services are required to develop a new strategic plan. Such findings would raise questions about the vendor's objectivity and whether its recommendations can be trusted.

POINTS: 1
DIFFICULTY: Moderate
REFERENCES: Relationships Between IT Workers and Clients
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
STUDENT ENTRY MODE: Basic
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60. Clarify the difference between an organization's audit committee and its internal audit department.

ANSWER: The audit committee of a board of directors provides assistance to the board in fulfilling its responsibilities with respect to the oversight of the following areas of activity:
· The quality and integrity of the organization's accounting and reporting practices and controls, including the financial statements and reports
· The organization's compliance with legal and regulatory requirements
· The qualifications, independence, and performance of the company's independent auditor (a certified public accountant who provides a company with an accountant's opinion but who is not otherwise associated with the company)
· The performance of the company's internal audit team
In addition to an audit committee, most organizations also have an internal audit department whose primary responsibilities are to
· Determine that internal systems and controls are adequate and effective
· Verify the existence of company assets and maintain proper safeguards over their protection
· Measure the organization's compliance with its own policies and procedures
· Insure that institutional policies and procedures, appropriate laws, and good practices are followed
· Evaluate the adequacy and reliability of information available for management decision making
Although the members of the internal audit team are not typically experts in detecting and investigating financial statement fraud, they can offer advice on how to develop and test policies and procedures that result in transactions being recorded in accordance with generally accepted accounting principles (GAAP).

POINTS: 1
DIFFICULTY: Difficult
REFERENCES: Supporting the Ethical Practices of IT Users
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
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