

***Empowerment Series Human Behavior in the
Macro Social Environment 5th edition Kirst
Ashman Test Bank***

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TRUE/FALSE

1 : Ethical responsibilities take precedence over theoretical knowledge and agency policies.

A : true

B : false

Correct Answer : A

2 : Identification with the social work profession means that social workers should serve as representatives of the profession, its mission, and its core values.

A : true

B : false

Correct Answer : A

3 : Problematic situations where one must make a difficult choice among two or more alternatives where ethical standards conflict is called ethical disasters.

A : true

B : false

Correct Answer : B

4 : One of the core values in the NASW Code of Ethics involves the importance of human relationships.

A : true

B : false

Correct Answer : A

5 : One of the ethical standards in the NASW Code of Ethics is Social workers ethical responsibilities to oneself.

A : true

B : false

Correct Answer : B

6 : The NASW Code of Ethics standard Social workers ethical responsibilities to the social work profession includes two dimensions: integrity and social welfare.

A : true

B : false

Correct Answer : B

7 : An intersectional approach to diversity focuses on the interactional effects of belonging to multiple groups.

A : true

B : false

Correct Answer : A

8 : Social work by nature addresses virtually any type of problem posed by any type of person from any type of background.

A : true
B : false

Correct Answer : A

9 : Gender expression is a persons internal psychological self-concept of being either a male or a female, or some combination of both.

A : true
B : false

Correct Answer : B

10 : Gender identity is culturally defined.

A : true
B : false

Correct Answer : B

11 : A person with some combination of physical characteristics demonstrated by both sexes is referred to as hermaphrodite.

A : true
B : false

Correct Answer : B

12 : Social workers should develop a nonjudgmental attitude and learn about the cultures of their clients.

A : true
B : false

Correct Answer : A

13 : Our worldview serves as a filter, accepting information that makes sense and discarding information that does not fit.

A : true
B : false

Correct Answer : A

14 : Social workers must be aware of their own values and biases.

A : true
B : false

Correct Answer : A

15 : Empowerment in generalist practice involves critical thinking about how macro systems affect people.

A : true
B : false

Correct Answer : A

16 : The two dimensions in resiliency are experience and intellect.

A : true
B : false

Correct Answer : B

17 : Human rights involve the premise that all people are entitled to basic rights and treatment.

A : true
B : false

Correct Answer : A

18 : Rarely are rights and resources fairly and equitably distributed.

A : true
B : false

Correct Answer : A

19 : Oppression always bestows power and advantage on certain people who are regarded as the norm and denied to others based on status as different.

A : true
B : false

Correct Answer : A

20 : One common element of all oppressions is that they are institutionalized.

A : true
B : false

Correct Answer : A

MULTIPLE CHOICE

21 : Which of the following terms involves what you do and do not consider important?

A : Ethics
B : Values
C : Integrity
D : Privilege

Correct Answer : B

22 : Which of the following terms concerns principles that specify what is good and what is bad?

A : Ethics
B : Values
C : Integrity
D : Privilege

Correct Answer : A

23 : Which of the following is not a category of ethical standards in the NASW Code of Ethics?

A : Social workers ethical responsibilities to colleagues
B : Social workers ethical responsibilities to the broader society

- C : Social workers ethical responsibilities as professionals
- D : Social workers ethical responsibilities to legislative representatives

Correct Answer : D

24 : Which of the following statements accurately describes ethical dilemmas in social work?

- A : Values and ethics rarely conflict, but when they do, common sense rules.
- B : Typically, one solid answer solves most ethical dilemmas.
- C : In today's world, generalists who ask unpopular questions experience little personal or professional risk.
- D : Ethical standards often conflict requiring generalists to make difficult choices among several options.

Correct Answer : D

25 : Which term is defined as an individual's right to make his or her own decisions?

- A : Self-determination
- B : Confidentiality
- C : Informed consent
- D : Consent

Correct Answer : A

26 : Which of the following represents one of the six core values of the National Association of Social Workers Code of Ethics?

- A : Elegance
- B : Social justice
- C : Work-life balance
- D : Dominance

Correct Answer : B

27 : In the United States, people typically shake hands in greeting. What term refers to this custom, or way of doing things?

- A : Intersectionality
- B : Social class
- C : Political ideology
- D : Culture

Correct Answer : D

28 : Which conceptual term involves the idea that people are complex and can belong to multiple, overlapping diverse groups?

- A : Cultural competence
- B : Dual perspective
- C : Intersectionality
- D : Multiplicity

Correct Answer : C

29 : Which is defined as the affiliation with a large group of people who have common racial, national, tribal, religious, linguistic, or cultural origin or background?

- A : Ethnicity

B : Culture
C : Race
D : Class

Correct Answer : A

30 : Gender _____ is the process of conveying what is considered appropriate behavior and perspectives for males and females in a particular culture.

A : identity
B : expression
C : transference
D : role socialization

Correct Answer : D

31 : Which of the following terms describes a person who is born with fully formed ovaries and fully formed testes?

A : Intersex
B : Pseudohermaphrodite
C : Hermaphrodite
D : Straight

Correct Answer : C

32 : Which term is defined as the set of key values, beliefs, understandings, and norms shared by members of a company or group?

A : Agency bylaws
B : Organizational structure
C : Organizational culture
D : Agency constitution

Correct Answer : C

33 : Which of the following accurately defines cultural competence?

A : Ones perceptions of oneself in relation to other people, objects, institutions, and nature
B : The mastery of a particular set of knowledge, skills, policies, and programs used by the social worker that address the cultural needs of individuals, families, groups, and communities
C : The adoption by one cultural group or individual of the culture of another
D : The existence within a society of various racial, religious, and ethnic groups, as well as other distinct groups, each of which has different values and lifestyles

Correct Answer : B

34 : Which term is defined as the process of increasing personal, interpersonal, or political power so that individuals can take action to improve their life situations?

A : Strengths perspective
B : Empowerment
C : Resiliency
D : Interpersonal communication

Correct Answer : B

35 : _____ is the ability of an individual, family, group, community, or organization to recover

from adversity and resume functioning, even when suffering serious trouble, confusion, or hardship.

A : Empowerment

B : Resiliency

C : Strengths perspective

D : Vulnerability

Correct Answer : B

36 : Which term is defined as the act of stepping forward on the behalf of the client system in order to promote fair and equitable treatment or gain needed resources?

A : Advocacy

B : Brokering

C : Mediating

D : Negotiating

Correct Answer : A

37 : Reichert cited three facets of human rights. Which of the following is NOT one of them?

A : An adequate standard of living based on the resources of that country

B : Political and human freedoms similar to those in the United States

C : Personal or political power to take action to improve life situations

D : Social and international order in which human rights can be fully realized

Correct Answer : C

38 : _____ is the act of placing extreme limitations and constraints on some person, group, or larger system.

A : Social justice

B : Oppression

C : Racism

D : Stereotyping

Correct Answer : B

39 : _____ justice concerns the distribution of resources in a fair and equitable manner.

A : Social

B : Criminal

C : Economic

D : Environmental

Correct Answer : C

40 : Which term is defined as the condition of having less power and being viewed as less important than others in the society because of belonging to some group or having some characteristic?

A : Marginalization

B : Alienation

C : Vergalization

D : Borderization

Correct Answer : A

ESSAY

41 : What professional values characterize the generalist practice? Briefly describe their relationship to the macro social environment.

Correct Answer : Answers will vary.

42 : Define values and ethics. Why is it important for the generalist to adhere to and apply these when working in the macro social environment?

Correct Answer : Answers will vary.

43 : How does one identify with the social work profession? Why is this important?

Correct Answer : Answers will vary.

44 : Cite an example of an ethical dilemma. What questions might the generalist ask himself when faced with a similar situation?

Correct Answer : Answers will vary.

45 : List and briefly describe three of the six core values in the NASW Code of Ethics.

Correct Answer : Answers will vary.

46 : List and briefly describe three of the six ethical standards in the NASW Code of Ethics.

Correct Answer : Answers will vary.

47 : List at least seven factors that relate to human diversity. Then, explain why the understanding intersectionality is important in today's generalist practice.

Correct Answer : Answers will vary.

48 : Differentiate the concepts of gender and sex.

Correct Answer : Answers will vary.

49 : How do people vary in their expression of gender? Include intersex and transgender people in your discussion.

Correct Answer : Answers will vary.

50 : In what three ways does the LGBTQ community suffer from gayphobia?

Correct Answer : Answers will vary.

51 : List and define four competencies concerning how a generalist practitioner might strive for cultural competence.

Correct Answer : Answers will vary.

52 : Briefly describe your strengths, including those that are individual, organizational, familial, and communal. Why must generalists help clients become aware of strengths such as these?

Correct Answer : Answers will vary.

53 : What are the two dimensions of resiliency? Explain them.

Correct Answer : Answers will vary.

54 : What are the three facets of human rights that were discussed in the text?

Correct Answer : Answers will vary.

55 : What does it mean to be oppressed? To have power? To have privilege? To be acclaimed?

Correct Answer : Answers will vary.

56 : Compare and contrast the concepts of marginalization and alienation.

Correct Answer : Answers will vary.

57 : Describe how global poverty leads to social injustice. Cite two real world examples. What do you think can be done?

Correct Answer : Answers will vary.

58 : When you think of the word oppression, what groups come to mind? What are the reasons that you feel these groups of people are oppressed? Why must the generalist fight against oppression?

Correct Answer : Answers will vary.