Quality Improvement 2nd edition Finkelman Test Bank

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Quality Improvement: A Guide for Integration in Nursing, 2e
Finkelman
Assessment Quiz

Chapter: Chapter 01 – Chapter Quiz

Multiple Choice

1. Nightingale worked to improve healthcare by: (Select all that apply)
A) emphasizing the healthcare team.
B) collecting data about the healthcare environment.
C) creating a movement that changed the political environment.
D) recommending changes to the healthcare environment.
<Answer: A, B, D>
<Complexity: Easy>
<Ahead: **Healthcare Quality in the United States**>
<Subject: Chapter 1, page 5>
<Taxonomy: Recall>

2. The Future of Nursing report emphasizes what? (Select all that apply)
A) greater use of surveillance
B) nursing leadership
C) nursing loans
D) nursing competency
<Answer: B, D>
<Complexity: Easy>
<Ahead: **Healthcare Quality in the United States**>
<Subject: Chapter 1, page 10>
<Taxonomy: Recall>

3. How are reports such as the *Quality Chasm* reports created?
A) through quantitative research using multiple regression
B) through qualitative research using patient and CEO interviews
C) by using international experts in disease prevention and control
D) by using multiple panels of experts representing a variety of professions
<Answer: D>
<Complexity: Easy>
<Ahead: **Healthcare Quality in the United States**>
<Subject: Chapter 1, page 10>
<Taxonomy: Analysis>

4. Which member of the healthcare team has the initial responsibility to ensure that the patient is asked to engage in the continuous quality improvement?
A) nurse manager
B) physician
C) staff nurse
D) advanced practiced registered nurse

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<Answer: C>
<Complexity: Moderate>
<Ahead: **Summary**>
<Subject: Chapter 1, page 40>
<Taxonomy: Analysis>

6. Within a healthcare organization, which of the following would be an example of a mesosystem?
A) the floor nurse
B) the operating room
C) the management policy
D) the patient load
<Answer: B>
<Complexity: Moderate>
<Ahead: **The Vision of Healthcare Quality**>
<Subject: Chapter 1, page 37>
<Taxonomy: Application>

7. The National Quality Strategy (NQS) cost of care priority focuses on providing affordable care or reducing the cost of quality health care through which priorities? (Select all that apply)
A) paying providers
B) rewarding providers
C) incentivizing providers
D) recognizing providers
<Answer: A, B, C>
<Complexity: Moderate>
<Ahead: **Value and Cost**>
<Subject: Chapter 1, page 30>
<Taxonomy: Analysis>

8. National Quality Strategy (NQS) was a groundbreaking initiative supporting an approach that quality care can be measured and improved at multiple levels, although it had one critical problem. What was the issue?
A) There were too many measures without a method for evaluation.
B) There was no funding to continue the program beyond the pilot phase.
C) Only Democrats supported the initiative, and Republicans vowed to remove it.
D) None of the levels realized that the other levels were working on the same issue.
<Answer: A>
<Complexity: Hard>
<Ahead: **An Important Step Toward Improvement: National Quality Strategy**>
<Subject: Chapter 1, page 33>
<Taxonomy: Analysis>

9. Nine levers have been identified for the National Quality Strategy (NQS) approaches. What does a lever represent?
A) a method to move stakeholders and align the strategy with the healthcare organizational vision
B) a positioning tool for business and stakeholders to create strategic plans toward a just culture

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C) a management model that dictates how resources and capital are utilized to the benefit of the organization
D) a core business function, resource, and/or action that stakeholders can use to align to the strategy
<Answer: D>
<Complexity: Hard>
<Ahead: **An Important Step Toward Improvement: National Quality Strategy**>
<Subject: Chapter 1, page 33>
<Taxonomy: Analysis>

10. What may be a problem with using quality report cards?
A) They penalize HCOs for using certain physicians.
B) They penalize physicians for appearing cautious.
C) They reward HCOs for having certain equipment.
D) They reward physicians for ordering extra tests.
<Answer: B>
<Complexity: Easy>
<Ahead: **Value and Cost**>
<Subject: Chapter 1, page 30>
<Taxonomy: Recall>

11. Which exemplify an element of quality? (Select all that apply)
A) preparing a culture of safety and recognition for staff
B) reviewing the way the healthcare system works together
C) reviewing the data associated with patient satisfaction
D) ensuring important policies and procedures are in place
<Answer: B, C, D>
<Complexity: Moderate>
<Ahead: **The Vision of Healthcare Quality**>
<Subject: Chapter 1, page 34>
<Taxonomy: Application>

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